



## Zero Pest Tolerance

Maintaining a pest free environment in your facility is critical in protecting your facility's image, as well as your reputation . To meet this special challenge, Rentokil Pest Control provides its highly trained professionals with a wealth of technical expertise. These experts have also been thoroughly trained to understand the unique needs of all areas of the Hospitality Industry.

## Long Term Partnership

At Rentokil, we strive to become an integral part of your team by establishing a long term partnership based on quality service, open communication, trust and reliability.

## Customized Programs

Before implementing a pest management program, your Rentokil Sales Representative will conduct a Risk Assessment to identify any past or present pest activity, recommend housekeeping or structural improvements, and understand other related concerns you may have.

- We work with you to design a detailed and fully documented service program
- We address the specific needs of your operations emphasizing Integrated Pest Management (IPM) practices

## Detailed Communication

Two way communication is vital to the success of your pest management program. Complete records of inspections performed and treatments rendered are documented in a Pest Management Program Log Book provided and maintained on site by Rentokil. Our industry-leading online pest management tool, PestNetOnline, combines real time data recording, 24/7 accessibility and reliable security. Our proprietary application uses your data to improve your pest management efficiency and reporting capabilities.

## Flexible Scheduling

Routine service programming and pest management inspections are carried out according to your schedule. If services are needed between regularly scheduled visits, we will respond promptly.

## Total Quality Assurance

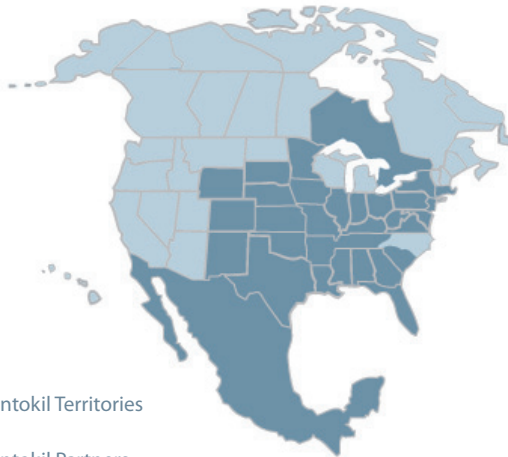
Regularly scheduled contact is maintained between our team and your personnel to ensure that programming is providing the proper preventive control to your company. In addition, our Account Management Team visits your facilities to perform regular quality control inspections.

## Full Service Provider

Rentokil is a full service company, providing a complete range of quality pest management services to satisfy all of your facility's needs. Services include:

- Bed Bug Control Services - including K9 Detection and Entotherm (Heat) Treatments
- General Pest Control Services
- Sanitation Audits and Consultation
- Comprehensive Fly Control Program
- Client Training and Education
- Bird Control Services
- Bioremediation Services

We specialize in servicing highly regulated facilities, within the food processing, storage and handling, health care, pharmaceutical and hospitality industries.



- Rentokil Territories
- Rentokil Partners

### National & International Service

As a Rentokil company, the world's largest business-to-business pest management organization, we can provide standardized service throughout North America, Europe, Asia, Australia and Africa. It also enables us to provide specialized services such as centralized billing, product warehouse inspections, railcar fumigations, sanitation audits, product recall assistance, etc.

### Contact your local Service Center for more information:

#### Canada

London, ON  
Ottawa, ON  
Toronto, ON

#### Mexico

Monterrey  
Mexico City  
Villahermosa  
Cancun  
Chihuahua  
Ciudad Juarez  
Cuernavaca  
Culiacan  
Hermosillo  
Leon  
Queretaro  
Tijuana  
Torreon

#### Alabama

Birmingham

#### Arkansas

Little Rock  
Van Buren

#### Colorado

Denver

#### Connecticut

Fairfield

#### Delaware

Delmarva  
Wilmington

#### Florida

Ft. Lauderdale  
Ft. Myers  
Orlando  
Pensacola  
Tampa

#### Georgia

Atlanta  
Rome

#### Illinois

Champaign  
Chicago  
Northbrook  
Plainfield

#### Indiana

Indianapolis

#### Iowa

Davenport  
Des Moines

#### Mason City

Sioux City

#### Kentucky

Louisville

#### Maryland

Baltimore  
Gaithersburg  
Hagerstown  
Millersville  
Prince Georges  
County

#### Massachusetts

Boston

#### Minnesota

Minneapolis

#### Mississippi

Hattiesburg

#### Missouri

Cape Girardeau  
Kansas City  
Springfield  
St. Louis

#### Nebraska

Grand Island  
Lincoln  
Omaha

#### New Jersey

Avenel  
Bergen County  
Cherry Hill  
Flemington  
Vineland

#### New York

Albany  
Binghamton  
Hudson Valley  
Long Island City  
Middletown  
Rochester  
Syracuse

#### Ohio

Cleveland  
Columbus  
Youngstown

#### Oklahoma

Oklahoma City

#### Pennsylvania

Allentown  
Clarion  
Erie  
Harrisburg  
Hatfield  
Hazleton  
Johnstown  
Lancaster  
Lebanon  
Lewistown  
Pittsburgh  
Pottstown  
Pottsville  
Reading  
Scranton  
Shamokin  
State College  
Stroudsburg  
Uniontown  
West Chester  
Wilkes-Barre  
Williamsport  
York

#### South Carolina

Beaufort

#### Tennessee

Memphis  
Nashville

#### Texas

Dallas  
Ft. Worth  
Houston

#### Virginia

Fairfax

#### Wyoming

Cheyenne



The experts in pest control